pushTAN: Activating in the internet branch

The following instructions apply to the iOS operating system. The procedure may vary slightly for other mobile operating systems.

**Note:** Start the registration described below only after you have received the registration letter. If you have switched to pushTAN from a previous procedure, you keep your online banking PIN. Otherwise you will receive a separate PIN letter containing a new start PIN.

1. **Download the S-pushTAN app from the App Store onto your smartphone.**
   - Tip: Enable camera access for the S-pushTAN app.

2. **Start the app and enter a password.**
   - The password must consist of at least 8 characters (numbers, letters and a special character).
   - Confirm that the S-pushTAN app is allowed to send you push messages.

3. **Select „Mit Registrierungsbrief starten (Use registration letter to start)“.** Use the S-pushTAN app to scan the QR code shown in the registration letter.

4. **Your personal activation code is now displayed in the S-pushTAN app.**

5. **Now log on to online banking using your PC, laptop, tablet or smartphone.** Please use the login name specified in the registration letter or your legitimization identifier. If you have received a new PIN in a separate letter, please use it.

   **Important:** If you use an app or financial software for online banking, you need to set up pushTAN there (see separate instructions)

6. **Enter your personal activation code from the S-pushTAN app.**

7. **Successful activation is displayed in the S-pushTAN app.**
   - If you have received a new PIN by post, you now need to change it in online banking. The TAN required for the change is sent to the S-pushTAN app.

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**DO YOU HAVE ANY QUESTIONS ABOUT pushTAN?**

Central service call number: You can contact us under 09721 721-0 Mon – Fri from 7.45 am – 8 pm.

Further information and FAQs about pushTAN is available at: www.sparkasse-sw-has.de/pushtan

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