pushTAN: initial setup





Only start the registration process described below when you have received the registration letter and your access data for online banking (opening PIN and login name). If you have changed your previous procedure to pushTAN, you will keep your previous access data. Otherwise you will receive a separate PIN letter in the post containing your new access data.

1 Install the S-pushTAN app on your smart-phone.
Start the app and tap "Jetzt einrichten" to set up the app.



Have you received a registration letter? If so, please select the following screen "Registrierungsbrief erhalten?". If not, select "Registrierungsdaten anfordern?" to request data.



The upcoming process is displayed for better orientation.
Tap "Weiter".



4 May the S-pushTAN app send you notifications? Confirm the

"Weiter".

question by pressing



Assign your password for the S-pushTAN app and tap "Passwort festlegen".



You can then decide whether you want to unlock the S-pushTAN app using biometric features "Face ID verwenden" or a password "Passwort verwenden".



DO YOU HAVE QUESTIONS ABOUT pushTAN? WIR HELFEN IHNEN GERNE WEITER.

Central service call number: You can contact us under 09721 721-0 Mon-Fri von 07:45 am - 8:00 pm.

Further information and FAQs about pushTAN is available at: www.sparkasse-sw-has.de/pushtan





7 In the next step you have to allow the authorization "Camera" so that the pushTAN registration letter can be scanned. Tap "Weiter".



8 Allow the app to access your camera to scan the QR code in the registration letter.



9 To confirm your identity, you now have to enter your login name and your online banking PIN.

If you have received an opening PIN, you must first log in with this PIN.



As soon as you have correctly entered your online banking access data, the connection will be activated.



11 The pushTAN connection was successfully activated.
Tap "Fertig".

If you have signed up with a new opening PIN, you will be prompted to change it.

Your pushTAN connection will then be activated.



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